CERTIFICATION OF ENROLLMENT

ENGROSSED SENATE BILL 5418

Chapter 342, Laws of 2005

59th Legislature 2005 Regular Session

CREDIT REPORTING AGENCIES--SECURITY FREEZE

EFFECTIVE DATE: 7/24/05

Passed by the Senate April 19, 2005 YEAS 47 NAYS 2

BRAD OWEN

President of the Senate

Passed by the House April 11, 2005 YEAS 66 NAYS 30

FRANK CHOPP

Speaker of the House of Representatives

Approved May 9, 2005.

CERTIFICATE

I, Thomas Hoemann, Secretary of the Senate of the State of Washington, do hereby certify that the attached is **ENGROSSED SENATE BILL 5418** as passed by the Senate and the House of Representatives on the dates hereon set forth.

THOMAS HOEMANN

Secretary

FILED

May 9, 2005 - 3:44 p.m.

CHRISTINE GREGOIRE

Governor of the State of Washington

Secretary of State State of Washington

ENGROSSED SENATE BILL 5418

AS AMENDED BY THE HOUSE

Passed Legislature - 2005 Regular Session

State of Washington 59th Legislature 2005 Regular Session Bv Senators Berkey, Benton, Fairley, Shin, Kastama, Carrell, McAuliffe, Benson, Prentice, Delvin, Kohl-Welles, Keiser and Kline

Read first time 01/24/2005. Referred to Committee on Financial Institutions, Housing & Consumer Protection.

AN ACT Relating to placing a security freeze on a credit report; 1 2 and adding new sections to chapter 19.182 RCW.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON: 3

4 5

NEW SECTION. Sec. 1. A new section is added to chapter 19.182 RCW to read as follows:

(1) A victim of identity theft who has submitted a valid police 6 7 report to a consumer reporting agency may elect to place a security freeze on his or her report by making a request in writing by certified 8 mail to a consumer reporting agency. "Security freeze" means a notice 9 10 placed in a consumer's credit report, at the request of the consumer 11 and subject to certain exceptions, that prohibits the consumer 12 reporting agency from releasing the consumer's credit report or any information from it without the express authorization of the consumer. 13 If a security freeze is in place, information from a consumer's credit 14 report may not be released to a third party without prior express 15 authorization from the consumer. This subsection does not prevent a 16 consumer reporting agency from advising a third party that a security 17 18 freeze is in effect with respect to the consumer's credit report.

(2) For purposes of this section and sections 2 through 5 of this
 act, a "victim of identity theft" means:

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(a) A victim of identity theft as defined in RCW 9.35.020; or

4 (b) A person who has been notified by an agency, person, or 5 business that owns or licenses computerized data of a breach in a 6 computerized data system which has resulted in the acquisition of that 7 person's unencrypted personal information by an unauthorized person or 8 entity.

9 (3) A consumer reporting agency shall place a security freeze on a 10 consumer's credit report no later than five business days 11 after receiving a written request from the consumer.

12 (4) The consumer reporting agency shall send a written confirmation 13 of the security freeze to the consumer within ten business days and 14 shall provide the consumer with a unique personal identification number 15 or password to be used by the consumer when providing authorization for 16 the release of his or her credit report for a specific party or period 17 of time.

18 (5) If the consumer wishes to allow his or her credit report to be 19 accessed for a specific party or period of time while a freeze is in 20 place, he or she shall contact the consumer reporting agency, request 21 that the freeze be temporarily lifted, and provide the following:

(a) Proper identification, which means that information generally deemed sufficient to identify a person. Only if the consumer is unable to sufficiently identify himself or herself, may a consumer reporting agency require additional information concerning the consumer's employment and personal or family history in order to verify his or her identity;

(b) The unique personal identification number or password provided
by the credit reporting agency under subsection (4) of this section;
and

31 (c) The proper information regarding the third party who is to 32 receive the credit report or the time period for which the report is 33 available to users of the credit report.

34 (6) A consumer reporting agency that receives a request from a 35 consumer to temporarily lift a freeze on a credit report under 36 subsection (5) of this section, shall comply with the request no later 37 than three business days after receiving the request.

p. 2

1 (7) A consumer reporting agency may develop procedures involving 2 the use of telephone, fax, the internet, or other electronic media to 3 receive and process a request from a consumer to temporarily lift a 4 freeze on a credit report under subsection (5) of this section in an 5 expedited manner.

6 (8) A consumer reporting agency shall remove or temporarily lift a 7 freeze placed on a consumer's credit report only in the following 8 cases:

9 (a) Upon consumer request, under subsection (5) or (11) of this 10 section; or

(b) When the consumer's credit report was frozen due to a material misrepresentation of fact by the consumer. When a consumer reporting agency intends to remove a freeze upon a consumer's credit report under this subsection, the consumer reporting agency shall notify the consumer in writing prior to removing the freeze on the consumer's credit report.

(9) When a third party requests access to a consumer credit report on which a security freeze is in effect, and this request is in connection with an application for credit or any other use, and the consumer does not allow his or her credit report to be accessed for that specific party or period of time, the third party may treat the application as incomplete.

(10) When a consumer requests a security freeze, the consumer reporting agency shall disclose the process of placing and temporarily lifting a freeze, and the process for allowing access to information from the consumer's credit report for a specific party or period of time while the freeze is in place.

(11) A security freeze remains in place until the consumer requests that the security freeze be removed. A consumer reporting agency shall remove a security freeze within three business days of receiving a request for removal from the consumer, who provides both of the following:

33 (a) Proper identification, as defined in subsection (5)(a) of this34 section; and

35 (b) The unique personal identification number or password provided 36 by the consumer reporting agency under subsection (4) of this section. 37 (12) This section does not apply to the use of a consumer credit 38 report by any of the following:

p. 3

(a) A person or entity, or a subsidiary, affiliate, or agent of 1 2 that person or entity, or an assignee of a financial obligation owing by the consumer to that person or entity, or a prospective assignee of 3 4 a financial obligation owing by the consumer to that person or entity 5 in conjunction with the proposed purchase of the financial obligation, with which the consumer has or had prior to assignment an account or б 7 contract, including a demand deposit account, or to whom the consumer issued a negotiable instrument, for the purposes of reviewing the 8 9 account or collecting the financial obligation owing for the account, contract, or negotiable instrument. For purposes of this subsection, 10 11 "reviewing the account" includes activities related to account maintenance, monitoring, credit line increases, and account upgrades 12 13 and enhancements;

(b) A subsidiary, affiliate, agent, assignee, or prospective assignee of a person to whom access has been granted under subsection (5) of this section for purposes of facilitating the extension of credit or other permissible use;

18 (c) Any federal, state, or local entity, including a law 19 enforcement agency, court, or their agents or assigns;

20 (d) A private collection agency acting under a court order,21 warrant, or subpoena;

(e) A child support agency acting under Title IV-D of the social
security act (42 U.S.C. et seq.);

(f) The department of social and health services acting to fulfillany of its statutory responsibilities;

26 (g) The internal revenue service acting to investigate or collect 27 delinquent taxes or unpaid court orders or to fulfill any of its other 28 statutory responsibilities;

(h) The use of credit information for the purposes of prescreeningas provided for by the federal fair credit reporting act;

(i) Any person or entity administering a credit file monitoringsubscription service to which the consumer has subscribed; and

33 (j) Any person or entity for the purpose of providing a consumer 34 with a copy of his or her credit report upon the consumer's request.

35 <u>NEW SECTION.</u> Sec. 2. A new section is added to chapter 19.182 RCW 36 to read as follows:

37 If a security freeze is in place, a consumer reporting agency may

p. 4

not change any of the following official information in a consumer 1 2 credit report without sending a written confirmation of the change to the consumer within thirty days of the change being posted to the 3 Name, date of birth, social security number, and 4 consumer's file: 5 address. Written confirmation is not required for technical modifications of a consumer's official information, including name and б 7 street abbreviations, complete spellings, or transposition of numbers or letters. In the case of an address change, the written confirmation 8 9 shall be sent to both the new address and to the former address.

10 <u>NEW SECTION.</u> Sec. 3. A new section is added to chapter 19.182 RCW 11 to read as follows:

12 A consumer reporting agency is not required to place a security freeze in a consumer credit report under section 1 of this act if it 13 acts only as a reseller of credit information by assembling and merging 14 information contained in the data base of another consumer reporting 15 16 agency or multiple consumer reporting agencies, and does not maintain 17 a permanent data base of credit information from which new consumer 18 credit reports are produced. However, a consumer reporting agency must 19 honor any security freeze placed on a consumer credit report by another 20 consumer reporting agency.

21 <u>NEW SECTION.</u> Sec. 4. A new section is added to chapter 19.182 RCW 22 to read as follows:

The following entities are not required to place a security freeze in a consumer credit report under section 1 of this act:

(1) A check services or fraud prevention services company, which issues reports on incidents of fraud or authorizations for the purpose of approving or processing negotiable instruments, electronic funds transfers, or similar methods of payments; and

(2) A deposit account information service company, which issues reports regarding account closures due to fraud, substantial overdrafts, ATM abuse, or similar negative information regarding a consumer, to inquiring banks or other financial institutions for use only in reviewing a consumer request for a deposit account at the inquiring bank or financial institution.

- <u>NEW SECTION.</u> Sec. 5. A new section is added to chapter 19.182 RCW
 to read as follows:
- 3 A consumer reporting agency may furnish to a governmental agency a
- 4 consumer's name, address, former address, places of employment, or
- 5 former places of employment.

Passed by the Senate April 19, 2005. Passed by the House April 11, 2005. Approved by the Governor May 9, 2005. Filed in Office of Secretary of State May 9, 2005.